Correspondence process for donor family to transplant recipient

DonateLife checks letter for identifying

Letter copied and placed on donor's

record. Original sent to transplant unit.

Donor family informed that the letter

has been received and forwarded.



Correspondence process for transplant recipient to donor family

DonateLife receives letter from donor family.



Transplant unit receives letter from recipient.



Transplant unit checks letter for



information.

identifying information.





Letter copied and placed on recipient's file. Original sent to DonateLife.







Transplant recipient informed that the letter has been received and forwarded.







Transplant unit receives letter from DonateLife.



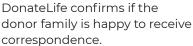
DonateLife receives letter from transplant unit.







Transplant unit confirms if the transplant recipient is happy to receive correspondence







DonateLife checks letter for identifying information.



Letter copied and placed on recipient's file. Original sent to transplant recipient.

Transplant unit checks letter for

identifying information

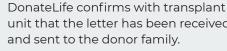
Letter copied and placed on donor's record. Original sent to donor family.







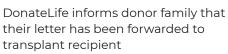
Transplant unit confirms with DonateLife that the letter has been received and sent to the transplant recipient







unit that the letter has been received and sent to the donor family.





Transplant unit informs transplant recipient that their letter has been forwarded to donor family.