

Australian Public Service Employee Census 2023 8 May – 9 June



Highlights Report **OTA**



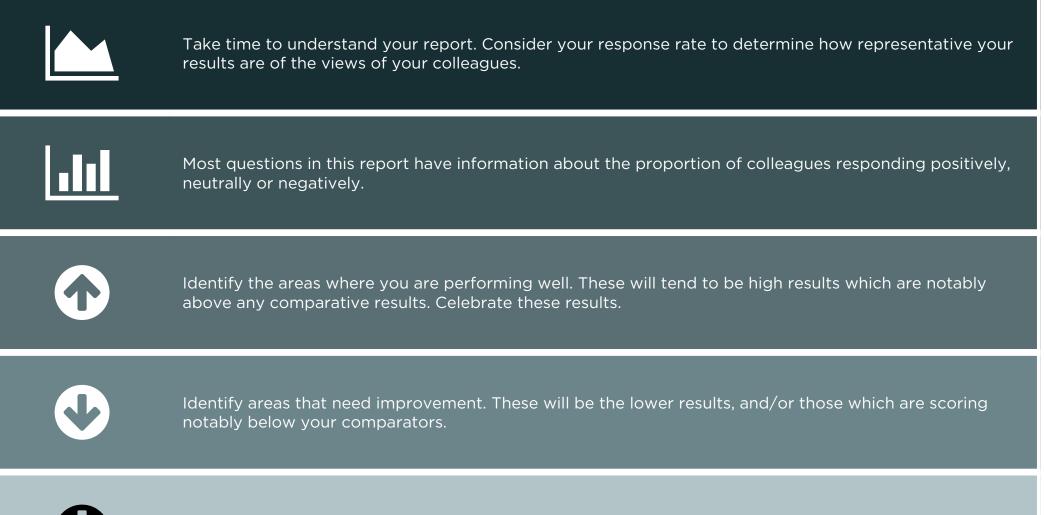
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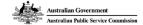
RESPONSE RATE:

91%

EXPLORING YOUR RESULTS



Generally a difference of -/+ 5 percentage points is worthy of attention, but the size of the group is important. Changes in small groups can be unreliable.



EMPLOYEE ENGAGEMENT: SAY, STAY, STRIVE

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HOW ENGAGED IS YOUR TEAM?

EMPLOYEE ENGAGEMENT IS MORE THAN SIMPLY JOB SATISFACTION OR COMMITMENT TO AN ORGANISATION. IT IS THE EXTENT TO WHICH EMPLOYEES ARE MOTIVATED, INSPIRED AND ENABLED TO IMPROVE AN ORGANISATION'S OUTCOMES.

$\overline{\mathbf{c}}$	YOUR EMPLOYEE ENGAGEMENT	RESPONSE SCALE	:	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTR SMALL SIZE AGENCIES
	INDEX SCORE				0	+13 🔂	+10 🐼	+10 🔂
	Overall, I am satisfied with my job	87	10	87 %	-5 🔮	+14 🖸	+11 🔂	+13 🔂
SAY	I am proud to work in my agency	93		93%	-7 🔮	+17 🖸	+11 🖸	+11 🖸
S	I would recommend my agency as a good place to work	93		93%	-7 👁	+25 🖸	+20 🛇	+20 🛇
	I believe strongly in the purpose and objectives of my agency	100		100%	0	+16 🖸	+11 🔂	+11 🔂
SIAY	I feel a strong personal attachment to my agency	76	21	76%	-12 🕑	+16 🖸	+11 🖸	+12 🖸
0	I feel committed to my agency's goals	97		97%	-3	+13 🖸	+11 🔂	+10 🖸
	I suggest ideas to improve our way of doing things	100		100%	0	+13 🖸	+10 🖸	+70
⊔ ≥	I am happy to go the 'extra mile' at work when required	97		97%	-3	+7 🕥	+5 🕥	+50
0 I KI VE	I work beyond what is required in my job to help my agency achieve its objectives	79	14	79 %	-4	-1	-2	-1
	My agency really inspires me to do my best work every day	72	24	72 %	-11 🕑	+15 🖸	+11 🖸	+10 🔂

KEY 🕢

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



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LEADERSHIP - IMMEDIATE SUPERVISOR

Australian Government

Australian Public Service Commission

THE IMMEDIATE SUPERVISOR SCORE ASSESSES HOW EMPLOYEES VIEW THE LEADERSHIP BEHAVIOURS OF THEIR IMMEDIATE SUPERVISOR IN LINE WITH THE APS LEADERSHIP CAPABILITY FRAMEWORK.

IMMEDIATE SUPERVISOR

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6	YOUR IMMEDIATE SUPERVISOR INDEX	RESPONSE SCAI	.E	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIAN FROM EX SMALL SI AGENC
	SCORE				+3	+5 🐼	+5 🐼	+5
	My supervisor engages with staff on how to respond to future challenges	83	17	83%	-5 🕑	+5 🗘	+5 🖸	+4
sor	My supervisor can deliver difficult advice whilst maintaining relationships	90	10	90%	+18 🕥	+12 🖸	+12 🖸	+14
Immediate Supervisor	My supervisor invites a range of views, including those different to their own	90	10	90%	-2	+ 9 0	+7 🖸	+8
mediate	My supervisor encourages my team to regularly review and improve our work	83	13	83%	-5 🔮	+2	+3	+4
Ē	My supervisor is invested in my development	87	10	87 %	+3	+11 🖸	+11 🖸	+10
	My supervisor ensures that my workgroup delivers on what we are responsible for	97		97%	+9 🔂	+10 🔂	+10 🖸	+11
	Other similar questions							
	My supervisor provides me with helpful feedback to improve my performance	80	13	80%	-8 🔮	+3	+4	+5
	My immediate supervisor encourages me	79	21	79 %	-8 🔮	+3	+3	+3
EY	AT LEAST 5 PERCENTAGE POINTS GREATER	AT LEAST 5 PERCENTAGE P COMPARATOR	OINTS LESS	THAN		Positive Ne	utral Negative	

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LEADERSHIP - SES MANAGER

SES MANAGER

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THE SES MANAGER SCORE ASSESSES HOW EMPLOYEES VIEW THE LEADERSHIP BEHAVIOURS OF THEIR IMMEDIATE SES MANAGER IN LINE WITH THE APS LEADERSHIP CAPABILITY FRAMEWORK.

-	YOUR SES MANAGER LEADERSHIP INDEX	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
	SCORE			+5 🔂	+19 🔂	+17 🔂	+16 🔂
	My SES manager clearly articulates the direction and priorities for our area	97	97 %	+50	+28 🗘	+26 🖸	+28 🗘
	My SES manager presents convincing arguments and persuades others towards an outcome	93	93%	+1	+31	+27 🔂	+23 🔂
SES Manager	My SES manager promotes cooperation within and between agencies	100	100%	0	+34 🖸	+29 🔂	+23 🔂
SES M	My SES manager encourages innovation and creativity	93	93%	+1	+28 🖸	+26 🖸	+23 🔂
	My SES manager creates an environment that enables us to deliver our best	93	93%	+1	+30 🔂	+26 🖸	+26 🔂
	My SES manager ensures that work effort contributes to the strategic direction of the agency and the APS	100	100%	+4	+27 🖸	+23 🖸	+20 🖸
	Other similar questions						
	In my agency, the SES work as a team	89 <mark>11</mark>	89%	+7 🖸	+36 🗘	+36 🗘	+31
	In my agency, the SES clearly articulate the direction and priorities for our agency	90 <mark>10</mark>	90%	+2	+27 🔂	+28 🖸	+24 🔂
	In my agency, communication between SES and other employees is effective	90	90%	+10 🖸	+37 🔂	+37 🔂	+32 🖸
	My SES manager routinely promotes the use of data and evidence to deliver outcomes	93	93%	-	+28 🗘	+23 🖸	+21
KEY	AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR	• AT LEAST 5 PERCENTAGE POINTS LESS COMPARATOR	THAN		Positive Ne	utral Negative	

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COMMUNICATION AND CHANGE

Australian Government

Australian Public Service Commission

U		YOUR COMMUNICATION	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
		SCORE			+1	+12 🔂	+11 😯	+12 🔂
COMMUNICATION	tion	My supervisor communicates effectively	83 <mark>14</mark>	83%	-5 🕑	+2	+2	+50
THE COMMUNICATION SCORE MEASURES COMMUNICATION	Communication	My SES manager communicates effectively	90 10	90%	-6 🛛	+21	+18 🔂	+20 🖸
AT THE INDIVIDUAL, GROUP AND AGENCY LEVEL.	Con	Internal communication within my agency is effective	79 10 <mark>10</mark>	79 %	-17 🕑	+23 🕥	+22 🛇	+23 🖸
CHANGE		Other similar questions When changes occur, the impacts are	97	97%	+25 0	+300	+27 🖸	+250
EFFECTIVE COMMUNICATION IS AN IMPORTANT PART OF ANY	Change	·	97 86 14	97 % 86 %	+25 0 +11 0	+30 🕶 +37 🐼	+27 • +38 •	+25 ○ +35 ○
EFFECTIVE COMMUNICATION IS AN IMPORTANT	Change	When changes occur, the impacts are communicated well within my workgroup						

2023 APS Employee Census

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WORKPLACE CONDITIONS

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
My job gives me opportunities to utilise my skills	93	93%	+5 🖸	+15 🔂	+12 🔂	+13 🔂
I have a choice in deciding how I do my work	90 10	90%	-2	+26 🗘	+15 🔂	+17 🔂
Where appropriate, I am able to take part in decisions that affect my job	90	90%	-2	+21	+17 🖸	+14 🖸
I am clear what my duties and responsibilities are	83 14	83%	-1	+3	+2	+3
I am satisfied with the recognition I receive for doing a good job	93	93%	+9 🔂	+27 🖸	+23 🗘	+21
I am fairly remunerated (e.g. salary, superannuation) for the work that I do	73 17 10	73 %	-7 🔮	+22	+19 🔂	+11 🖸
I am satisfied with my non-monetary employment conditions (e.g. leave, flexible work arrangements, other benefits)	93	93%	-7 🔮	+19 🖸	+13 🖸	+18 🖸
I am satisfied with the stability and security of my job	90	90%	-6 🔮	+80	+11 🖸	+90
I am confident that if I requested a flexible work arrangement, my request would be given reasonable consideration	93	93%	-7	+15 🔂	+8 🔂	+14 🔂





WORKPLACE CONDITIONS

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
I feel a strong personal attachment to the APS	45 41 14	45%	-1	-17 🔮	-12 🔮	-9 🛛
I understand how my role contributes to achieving an outcome for the Australian public	97	97%	+1	+5 🖸	+4	+5 🔂
I believe strongly in the purpose and objectives of the APS	86 14	86%	-1	+2	+2	+3

RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
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What best describes your current workload?

Well above capacity - too much work	14 %	-24 🔮	-10 🕑	-8 😍	-8 🕑
Slightly above capacity - lots of work to do	59%	+17 🖸	+19 🖸	+18 🖸	+16 🕥
At capacity – about the right amount of work to do	21%	+4	-9 🕑	-9 🔮	-6 🔮
Slightly below capacity – available for more work	7%	+3	+1	0	0
Well below capacity – not enough work	0%	0	-1	-1	-1

KEY	Q	AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR	0	AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR	Positive Neutral Negative
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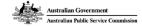
INCLUSION AND FLEXIBLE WORKING

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
My agency supports and actively promotes an inclusive workplace culture	86 14	86%	-5	+7 🔂	+6 🗘	+7 🔂
My supervisor actively ensures that everyone can be included in workplace activities	90	90%	+6 🔂	+7 🔂	+6 🗘	+7 🔂
I receive the respect I deserve from my colleagues at work	97	97 %	+90	+15 🖸	+15 🖸	+16 🕥

RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
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Do you currently access any of the following flexible working arrangements? [Multiple Response]

Part time	27 %	+11 🖸	+13 🖸	+12 🖸	+80
Flexible hours of work	37 %	-3	+90	+2	+7 🐼
Compressed work week	10%	-6 🔮	+70	+70	+6 🛇
Job sharing	3%	+3	+3	+3	+3
Working away from the office/working from home	77%	+90	+20 🐼	+7 🐼	+14 🕥
None of the above	7%	-5 🔮	-19 🔮	-10 🔮	-13 🔮
KEY AT LEAST 5 PERCENTAGE POINTS GREATER THAN O AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR		Pos	itive Neutral Ne	gative	



ENABLING INNOVATION

0	Ŷ	YOUR ENABLING INNOVATION INDEX SCORE	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022 +9 ①	variance from aps overall +14 •	VARIANCE FROM SPECIALIST AGENCIES +13 •	VARIANCE FROM EXTRA SMALL SIZED AGENCIES +12 •
ENABLING INNOVATION		I believe that one of my responsibilities is to continually look for new ways to improve the way we work	90 <mark>10</mark>	90%	+2	+10 🖸	+6 🖸	+5 🛈
THE INNOVATION	innovation	My immediate supervisor encourages me to come up with new or better ways of doing things	93	93%	+14 🖸	+21	+18 🔂	+18 🕢
SCORE ASSESSES BOTH WHETHER EMPLOYEES FEEL WILLING AND ABLE		People are recognised for coming up with new and innovative ways of working	93	93%	+220	+35 🔂	+33 🔂	+33 🗘
TO BE INNOVATIVE, AND WHETHER THEIR AGENCY HAS	Enabling	My agency inspires me to come up with new or better ways of doing things	72 28	72 %	+6 🖸	+23 🔂	+19 🔂	+17 🕢
A CULTURE WHICH ENABLES THEM TO BE SO.		My agency recognises and supports the notion that failure is a part of innovation	72 24	72 %	+35 🗘	+33 🔂	+33 🔂	+30 🏠

KEY 🕢

Positive Neutral Negative



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WELLBEING POLICIES AND SUPPORT

	+	YOUR WELLBEING POLICIES AND SUPPORT INDEX SCORE	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES +15 •	VARIANCE FROM EXTR SMALL SIZE AGENCIES
WELLBEING	ort	I am satisfied with the policies/practices in place to help me manage my health and wellbeing	93	93%	+5 ↔ +6 ↔	+17 • +29 •	+15 🐨	+14 • +25 •
HE WELLBEING	and support	My agency does a good job of communicating what it can offer me in terms of health and wellbeing	93	93%	+1	+31	+27 🔂	+280
CORE PROVIDES A IEASURE OF THE RACTICAL AND	policies a	My agency does a good job of promoting health and wellbeing	86 14	86%	+3	+23 🖸	+21	+220
JLTURAL LEMENTS THAT LLOW FOR A JSTAINABLE AND	Wellbeing p	I think my agency cares about my health and wellbeing	93	93%	+1	+32 🖸	+25 🖸	+210
ALTHY WORKING VIRONMENT.	Well	I believe my immediate supervisor cares about my health and wellbeing	93	93%	-3	+80	+5 🕥	+6 🖸

KEY 🕢

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR Positive Neutral Negative



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WELLBEING

	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
How often do you find your work stressful?						
Always		0%	0	-5 🕑	-4	-4
Often		10%	+2	-16 😍	-13 🔮	-12 🔮
Sometimes		66%	-9 🔮	+17 🔂	+15 🖸	+17 🔂
Rarely		24%	+7 🖸	+6 🔂	+3	+2
Never		0%	0	-2	-2	-2
To what extent is your work emotionally demanding?						
To a very large extent		0%	-4	-8 🕑	-6 🕑	-6 🕑
To a large extent		7%	-10 😍	-14 🕑	-11 🕑	-8 😍
Somewhat		52 %	+2	+13 🖸	+13 🖸	+11 🖸
To a small extent		34 %	+14 🕥	+11 🖸	+80	+90
To a very small extent		7%	-1	-2	-4	-6 🔮
		- /0				

AT LEAST 5 PERCENTAGE POINTS GREATER THAN O A C



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WELLBEING

	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
I feel burned out by my work						
Strongly agree		0%	0	-9 🕑	-8 🕑	-8 🕑
Agree		21 %	+4	-3	-1	0
Neither agree nor disagree		17%	-16 🔮	-14 🔮	-12 🔮	-11 🕑
Disagree		41 %	-4	+12 🖸	+9 🔂	+9 🔂
Strongly disagree		21 %	+17 🔂	+14 🖸	+12 🖸	+9 🔂
In general, would you say that your health is:						
Excellent		14%	+5 🖸	+4	+2	+1
Very good		31%	-11 🕑	-3	-5 🔮	-6 🔮
Good		45 %	+3	+70	+8 🗘	+10 🖸
Fair		7%	-1	-8 🔮	-6 🔮	-6 🔮
Poor		3%	+3	0	0	+1

KEY

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

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PERFORMANCE

	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZEI AGENCIES
n the last month, please rate your workgroup's overall performance						
Excellent		45%	+24 🖸	+17 🖸	+15 🖸	+14 😡
Very good		45%	-30 🔮	-10 🔮	-9 🔮	-9 🕑
Average		10%	+6 🐼	-5 🕑	-3	-3
Below average		0%	0	-2	-2	-1
Well below average		0%	0	-1	-1	-1
n the last month, please rate your agency's success in meeting its goals and objectives						
Excellent		25%	+16 🖸	+90	+7 🖸	+4
Very good		68%	-10 😍	+14 🖸	+13 🖸	+12 🛈
Average		7%	-6 😍	-17 🕑	-15 🔮	-10 🕑
Below average		0%	0	-4	-4	-4
Well below average		0%	0	-2	-2	-3

KEY

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PERFORMANCE

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
My workgroup has the appropriate skills, capabilities and knowledge to perform well	90	90%	-2	+12 🖸	+90	+6 🗘
My workgroup has the tools and resources we need to perform well	80 13	80%	+8 🗘	+21	+21	+17 🖸
The people in my workgroup use time and resources efficiently	90 <mark>10</mark>	90%	-6 🔮	+14 🖸	+11 🖸	+11 🖸
My workgroup can readily adapt to new priorities and tasks	97	97 %	+1	+14 🖸	+12 🖸	+11 🖸
The people in my workgroup cooperate to get the job done	100	100%	+8	+12 🖸	+10 🖸	+10 🕥

KEY



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative

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RETENTION

		W Cl
		1
EMPLOYEES WHO		
INDICATED THAT THEY	-	
WANTED TO LEAVE		I
THEIR CURRENT		
POSITION AS SOON AS		1
POSSIBLE OR WITHIN		t
THE NEXT 12 MONTHS	-	
WERE ASKED WHAT		1
THEIR PLANS WERE.		t

0

	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	FROM SPECIALIST AGENCIES	FROM E SMALL AGEN
Vhich of the following statements best reflects your urrent position?	AGENCIE the following statements best reflects your current thoughts about working in your eave my position as soon as possible eave my position within the next 12 months tay working in my position for the next one to tay working in my position for at least the next					
I want to leave my position as soon as possible		0%	0	-10 🕑	-8 🕑	-10
I want to leave my position within the next 12 months		18%	+50	-6 🔮	-4	-4
I want to stay working in my position for the next one to two years		54 %	-13 🕑	+16 🖸	+13 🖸	+10
I want to stay working in my position for at least the next three years	g your current position? The data for this question has been hi			0	0	+4
I want to stay working in my position for at least the next three years Vhat best describes your plans involved with leaving I am planning to retire	The data for this question has been hi	dden for anony	/mity reasons.	0	0	+4
I want to stay working in my position for at least the next three years Vhat best describes your plans involved with leaving		dden for anony dden for anony	ymity reasons. ymity reasons.	0	0	+4
I want to stay working in my position for at least the next three years Vhat best describes your plans involved with leaving I am planning to retire I am pursuing another position within my agency	The data for this question has been hi The data for this question has been hi	dden for anony dden for anony dden for anony	ymity reasons. ymity reasons. ymity reasons.	0	0	+4
I want to stay working in my position for at least the next three years Vhat best describes your plans involved with leaving I am planning to retire I am pursuing another position within my agency I am pursuing a position in another agency	The data for this question has been hi The data for this question has been hi The data for this question has been hi	dden for anony dden for anony dden for anony dden for anony	ymity reasons. ymity reasons. ymity reasons. ymity reasons.	0	0	+4

KEY

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

• AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR



UNACCEPTABLE BEHAVIOUR

0	DISCRIMINATION	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES				
	During the last 12 months and in the course of your en discrimination on the basis of your background or a p										
EMPLOYEES WHO HAD	Yes		0%	0	-10 🔮	-8 🔮	-8 😍				
PERCEIVED DISCRIMINATION IN THE LAST 12 MONTHS	No		100%	0	+10 🖸	+8 🗘	+8 🗘				
IN THE COURSE OF THEIR EMPLOYMENT WERE ASKED WHAT THE BASIS WAS FOR	Did this discrimination occur in your current agency?										
THE DISCRIMINATION. EMPLOYEES COULD SELECT ONE OR MORE RESPONSES FROM A LIST OF ITEMS.	Yes The data for this question has been hidden for anonymity reasons.										
	No The data for this question has been hidden for anonymity reasons.										
ONLY THE THREE TYPES OF DISCRIMINATION WITH THE HIGHEST PROPORTION OF RESPONSES ARE PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES, WORK UNITS AND WITH RESULTS FOR THE APS OVERALL.											
	KEY	AT LEAST 5 PERCENTAGE PC THAN COMPARATOR	DINTS GREATER		AT LEAST 5 F	ERCENTAGE POIN R	TS LESS THAN				

UNACCEPTABLE BEHAVIOUR

0	HARASSMENT AND BULLYING	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES			
	During the last 12 months, have you been subjected to harassment or bullying in your current workplace?									
EMPLOYEES WHO	Yes		0%	0	-10 🔮	-8 🔮	-9 😍			
PERCEIVED HARASSMENT OR BULLYING IN THE LAST	No		100%	0	+16 🔂	+13 🖸	+14 🖸			
12 MONTHS WERE ASKED WHAT TYPE OF HARASSMENT OR	Not sure		0%	0	-5 🕑	-5 🕑	-5 👁			
BULLYING THEY EXPERIENCED. EMPLOYEES COULD SELECT ONE OR MORE	Did you report the harassment or bullying?									
RESPONSES FROM A LIST OF ITEMS.	I reported the behaviour in accordance with my agency's policies and procedures The data for this question has been hidden for anonymity reasons.									
ONLY THE THREE	It was reported by someone else The data for this question has been hidden for anonymity reasons.									
OPTIONS WITH THE HIGHEST PROPORTION OF RESPONSES ARE	I did not report the behaviour	The data for this question has been hide	den for anony	mity reasons.						
PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES,										
WORK UNITS AND WITH RESULTS FOR										
THE APS OVERALL.										
	KEY	AT LEAST 5 PERCENTAGE POI THAN COMPARATOR	NTS GREATER	(AT LEAST 5 P COMPARATO	ERCENTAGE POIN R	ITS LESS THAN			



UNACCEPTABLE BEHAVIOUR

0	CORRUPTION	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES		
	Excluding behaviour reported to you as part of your of witnessed another APS employee in your agency eng may be serious enough to be viewed as corruption?								
EMPLOYEES WHO	Yes		0%	0	-3	-3	-4		
INDICATED THAT THEY HAD WITNESSED POTENTIAL CORRUPT	No		96%	-4	+6 🔂	+5 🖸	+7 🖸		
BEHAVIOUR WERE ASKED TO DESCRIBE THE BEHAVIOUR.	Not sure		0%	0	-4	-4	-5 🕑		
EMPLOYEES COULD SELECT ONE OR MORE RESPONSES FROM A	Would prefer not to answer		4 %	+4	+1	+1	+2		
LIST OF ITEMS.	Did you report the potentially corrupt behaviour?								
ONLY THE THREE TYPES OF CORRUPT BEHAVIOURS WITH	I reported the behaviour in accordance with my agency's The data for this question has been hidden for anonymity reasons.								
THE HIGHEST PROPORTION OF RESPONSES ARE	It was reported by someone else The data for this question has been hidden for anonymity reasons.								
PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES	I did not report the behaviour The data for this question has been hidden for anonymity reasons.								
AND WITH RESULTS FOR THE APS									
OVERALL.									
	KEY	AT LEAST 5 PERCENTAGE POI THAN COMPARATOR	INTS GREATER		AT LEAST 5 P COMPARATO	ERCENTAGE POIN R	ITS LESS THAN		

DEMOGRAPHICS

How do you describe your gender?	Responses		
Man or male	30%		
Woman or female	70%		
Non-binary	0%		
I use a different term	0%		
Prefer not to say	0%		

Do you identify as an Australian Aboriginal and/or Torres Strait Islander person?	Responses
Yes	0%
No	100%

Do you have an ongoing disability?	Responses
Yes	0%
No	100%

Do you have carer responsibilities?	Responses
Yes	47%
No	53%

Do you identify as Lesbian, Gay, Bisexual, Transgender and/or gender diverse, Intersex, Queer, Questioning and/or Asexual (LGBTIQA+)?	Responses
Yes	7%
No	93%

How would you describe your cultural background? [Multiple Response]	Responses
Australian (excluding Australian Aboriginal and/or Torres Strait Islander)	83%
Australian Aboriginal and/or Torres Strait Islander	O%
New Zealander (excluding Maori)	O%
Maori, Melanesian, Papuan, Micronesian, and Polynesian	O%
Anglo-European	13%
North-West European (excluding Anglo-European)	3%
Southern and Eastern European	0%
South-East Asian	0%
North-East Asian	3%
Southern and Central Asian	0%
North American	0%
South and Central American and Caribbean Islander	3%
North African and Middle Eastern	0%
Sub-Saharan African	0%

Do you consider yourself to be neurodivergent?	Responses
Yes	7%
No	87%
Not sure	7%

AGENCY POSITION

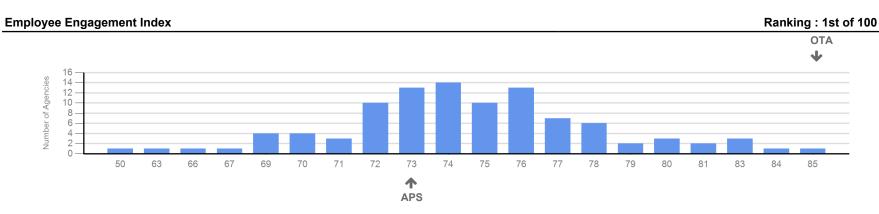


AGENCY POSITION

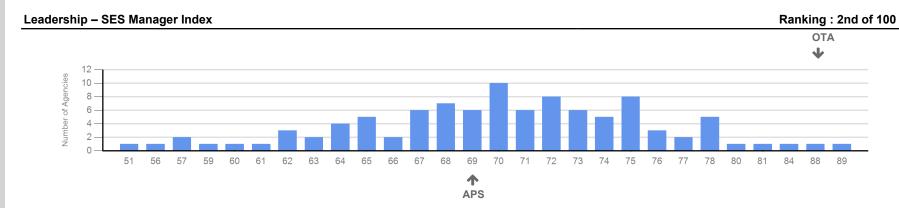
THESE GRAPHS DISPLAY THE OVERALL INDEX SCORE OF EACH AGENCY FOR THE EMPLOYEE ENGAGEMENT, LEADERSHIP - IMMEDIATE SUPERVISOR, LEADERSHIP - SES MANAGER, COMMUNICATION. ENABLING INNOVATION AND WELLBEING POLICIES AND SUPPORT INDICES. THESE ARE TO ASSIST YOU TO SEE WHERE YOUR AGENCY SITS IN COMPARISON TO THE OVERALL APS INDEX SCORE AND THE SCORES OF OTHER AGENCIES.

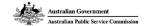
ALONG THE LINE (Y-AXIS) ARE THE INDEX SCORES. THE HEIGHT OF THE BAR (X-AXIS) IS HOW MANY AGENCIES HAVE THAT INDEX SCORE.

PLEASE NOTE, THE Y-AXIS VALUES ARE NOT CONSECUTIVE AS ONLY INDEX SCORES RECEIVED BY AN AGENCY ARE REPRESENTED.



Leadership – Immediate Supervisor Index Ranking : 3rd of 100 ΟΤΑ \mathbf{I} 20 of Agenci 15 10 Number 5 0 67 68 69 70 71 72 73 74 75 76 77 78 79 80 81 84 85 1 APS





AGENCY POSITION

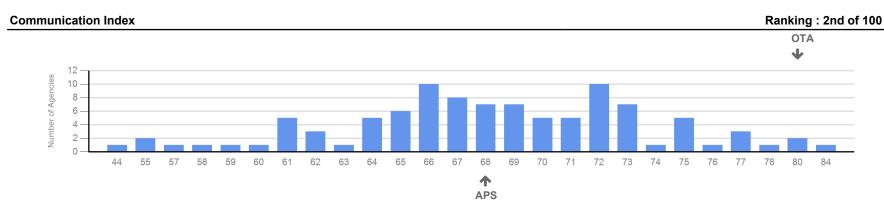
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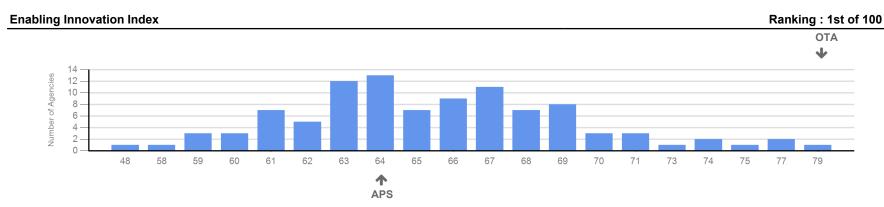
AGENCY POSITION

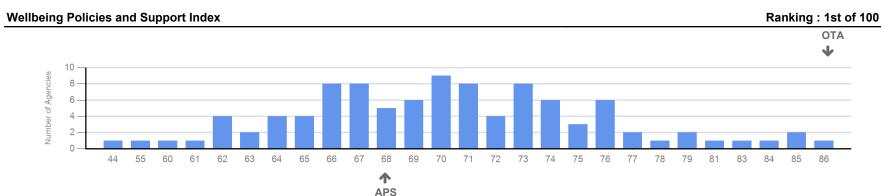
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SUGGESTED QUESTIONS TO FOCUS ON

0		T 5 PERCENTAGE POINTS R THAN COMPARATOR AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
WHAT TO FOCUS ON?	.1	Change is managed well in my agency	72 %	+140	+29 0	+310	+250
THROUGH DRIVER ANALYSIS, THESE KEY QUESTIONS HAVE BEEN IDENTIFIED AS BEING IMPORTANT TO EMPLOYEES IN YOUR AGENCY AND ASSOCIATED WITH EMPLOYEE ENGAGEMENT.	.2	I receive the respect I deserve from my colleagues at work	97 %	+9 0	+15 0	+15 0	+160
THEY ARE NOT NECESSARILY THE QUESTIONS WITH THE LOWEST SCORES.	.3	My SES manager ensures that work effort contributes to the strategic direction of the agency and the APS	100%	+4	+270	+230	+200
SOME WILL BE AREAS TO IMPROVE UPON AND SOME WILL BE AREAS TO MAINTAIN.	.4	My agency inspires me to come up with new or better ways of doing things	72 %	+60	+230	+190	+170
DEVELOP ACTIONS AND ACTIVITIES TO IMPROVE UPON THESE, WHERE POSSIBLE, TO	.5	In my agency, communication between SES and other employees is effective	90%	+100	+370	+370	+320
DRIVE HIGHER LEVELS OF PERFORMANCE.	.6	My SES manager promotes cooperation within and between agencies	100%	0	+340	+290	+230

2023 APS Employee Census



TIME TO TAKE ACTION

CELEBRATE	Q INVESTIGATE FURTHER WITH OUR TEAMS	
What things do we do well?	Are there any other opportunities coming out of the results that we want to explore further?	Areas we need to focus on and turn into action plans:
THINK ABOUT HOW WE CAN BUILD ON OUR STRENGTHS AND LEARN FROM WHAT WE ARE GOOD AT.	HOW COULD WE INVESTIGATE? THROUGH LOOKING AT THE DATA IN MORE DETAIL OR THROUGH DISCUSSIONS WITH STAFF?	WHAT ARE THE KEY THINGS WE NEED TO IMPROVE TO MAKE WORKING HERE BETTER?

0	PRIORITISE 3 AREAS FOR ACTION	TIMESCALES	OWNER	RESOURCES REQUIRED	TARGET/SUCCESS MEASURE
USE THIS			OWNER	REGUIRED	MEASURE
PAGE TO	1				
START YOUR					
LOCAL					
ACTION	2				
PLANS	2				
IDENTIFY AREAS TO CELEBRATE, OPPORTUNITIES FOR IMPROVEMENT AND					
AREAS WHICH YOU NEED TO INVESTIGATE FURTHER.	3				
PRIORITISE 3 AREAS TO TAKE FORWARD					



GUIDE TO THIS REPORT

% POSITIVE

WHERE RESULTS ARE SHOWN AS POSITIVE PERCENTAGES (% POSITIVE), THESE ARE CALCULATED BY ADDING TOGETHER POSITIVE RESPONSES ("STRONGLY AGREE" + "AGREE" OR "ALWAYS" + "OFTEN") AND DIVIDING BY THE NUMBER OF RESPONDENTS WHO ANSWERED THE QUESTION.



RESULTS ARE PRESENTED AS WHOLE NUMBERS FOR EASE OF READING, WITH ROUNDING PERFORMED AT THE LAST STAGE OF CALCULATION FOR MAXIMUM ACCURACY. VALUES FROM X.00 TO X.49 ARE ROUNDED DOWN AND VALUES FROM X.50 TO X.99 ARE ROUNDED UP. THEREFORE IN SOME INSTANCES, RESULTS MAY NOT TOTAL 100%.

	STRONGLY AGREE	AGREE	NEITHER	DISAGREE	STRONGLY DISAGREE	TOTAL
NUMBER OF RESPONSES	151	166	176	96	24	613
PERCENTAGE	24.63%	27.08%	28.71%	15.66%	3.92%	100%
ROUNDED PERCENTAGE	25%	27%	29%	16%	4%	101%
NUMBER OF POSITIVE	151 + 166	= 317			· · ·	
% POSITIVE	317 ÷ 613	5 = 52%				

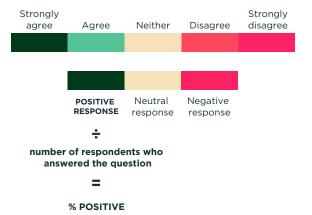
ANONYMITY

IT IS BEST PRACTICE NOT TO DISPLAY THE RESULTS OF GROUPS OF RESPONDENTS TO THE EXTENT WHERE THE ANONYMITY OF INDIVIDUALS MAY BE COMPROMISED. RESULTS WILL NOT BE SHOWN WHERE THERE ARE LESS THAN 10 RESPONDENTS IN A GROUP.

COMPARISONS WITH RESULTS FROM PREVIOUS YEARS

THE METHOD OF ANALYSING AND REPORTING SPECIFIC RESULTS MAY BE PERIODICALLY REVIEWED AND REVISED. SUCH IMPROVEMENTS ARE APPLIED TO CURRENT DATA AND THAT OF PREVIOUS YEARS. FOR THIS REASON THE CURRENT REPORT IS ALWAYS THE MOST ACCURATE DATA SOURCE FOR APS EMPLOYEE CENSUS RESULTS, INCLUDING COMPARISONS WITH TIME SERIES DATA.





FOR 5 POINT SCALE QUESTIONS NOT ASKED ON THE *AGREE TO DISAGREE* SCALE THE SAME RULES APPLY, THE GREEN PERCENT REPRESENTS A **POSITIVE RESPONSE** (UNLESS THE QUESTION IS NEGATIVELY WORDED).

