#### **IMPORT MANAGEMENT**

Import Management on the navigation pane contains three sections:

- File Import: where file upload is initiated and review of the history of imported files is available.
- Integration: where data is viewable from automatically transferred external systems, like the Electronic Donor Record (EDR) or TISNet.

For further information on the EDR integration, refer to Deceased Donor Enrolments- Laboratory Portal, OM-042.

 Staging: where any errors, duplicates or orphan records are placed due to integration or file imports, for further investigation.

## **IMPORTING DATA**

Data can be transferred to OrganMatch using an Import File or Integration. Data transfer is managed in the same manner using either the manual import file or integration. In this document, integration of data from TISNet lab system functionality is the same as importing the data manually using Import functionality.

#### FILE IMPORT

For data imported via File Import, OrganMatch will:

- Validate the file format to ensure it meets any formatting rules, that mandatory fields are included, and any business rules re data entry have been applied.
- Attempt to find a match for any person you are importing demographic data for.
- Attempt to match the demographic data, sample information or test results against data already held in the system using different parameters depending on the file being imported e.g. First Name (or first word of the first name), Last Name, Sample ID, Test Reference.
- If a user imports a file, **Imported By** will default to the username, and **OM Lab** will default to their OrganMatch lab.
- Multiple files can be uploaded. You do not need to wait for each file to finish loading before queuing the next file.
- OrganMatch automatically verifies imported test results as results would be authorised in an external lab system.
- When importing a demographic file, OrganMatch will import and create the person record but does not create an enrolment. Results can be transferred into the record without an enrolment being created. To create the enrolment, this record can then be selected through the registration and enrolment process in the Transplantation Portal.

#### INTEGRATION

Data is automatically transferred from the external system (TISNET) and the Integration files can be viewed through this menu. The filters below can be used to select the type of file transferred, for example Demographics or Samples, or search for a specific person record.

|           | 1 T         | D N         |  |
|-----------|-------------|-------------|--|
| aboratory | Import Type | Person Name |  |

For data imported via Integration, OrganMatch will:

- Validate the file format to ensure it meets any formatting rules, that mandatory fields are included, and any business rules re data entry have been applied.
- Attempt to find a match for any person when demographic data is transferred.
- Attempt to match the demographic data, sample information or test results against data already held in the system using different parameters depending on the file being transferred e.g. First Name (or first word of the first name), Last Name, Sample ID, Test Reference.
- The result transferred is verified and labelled as a system import.
- When a demographic file is transferred, the person record is created without an enrolment. Results can be transferred into the record without an enrolment being created. To create the enrolment, this record can then be selected through the registration and enrolment process in the Transplantation Portal.

## **1.1 IMPORT DEMOGRAPHICS**

1. Click Import Management. Then click File Import.



2. Drag the file to the import screen or click **Select a file from your computer** and browse for the location of your file.



3. In the Select File type drop-down list select Demographics.



**Note**: The file format needs to match the expected format of the file selected for import. If it does not, an error message is displayed.

![](_page_2_Picture_6.jpeg)

4. Click Import File.

![](_page_2_Picture_8.jpeg)

5. Click **OK**.

![](_page_3_Picture_2.jpeg)

6. The imported results will appear in the **Import history**. The table displays the number of records imported and the number sent to staging. See for further details on actioning results in **Staging Records**.

| OM Laboratory    |           | File Ty        | e .          |              |           |                  |            |                      |
|------------------|-----------|----------------|--------------|--------------|-----------|------------------|------------|----------------------|
| All              |           | ✓ All          |              | ~            |           |                  |            |                      |
|                  |           |                |              |              |           |                  |            | Refresh              |
|                  |           |                |              |              |           |                  |            | 43598 record/s found |
| Date & Time ↑↓   | OM Lab ↑↓ | Imported By 1↓ | File Type ↑↓ | File Name 11 | Status 11 | Total Records 11 | Imported 1 | Sent To Staging 1↓   |
| 16/05/2023 11:37 | NSW       |                | Demographics | nomsdemo.txt | Completed | 4                | 0          | 4                    |
|                  |           |                |              |              |           |                  |            |                      |

## **1.2 IMPORT SAMPLES**

1. Click Import Management. Then click File Import.

![](_page_3_Picture_7.jpeg)

2. Drag the file to the import screen or click **Select a file from your computer** and browse for the location of your file.

![](_page_4_Picture_2.jpeg)

3. In the Select File type drop-down list select Samples.

![](_page_4_Picture_4.jpeg)

**Note**: The file format needs to match the expected format of the file selected for import. If it does not, an error message is displayed.

![](_page_4_Picture_6.jpeg)

4. Click Import File.

![](_page_4_Picture_8.jpeg)

5. Click **OK**.

| Succes | is s                   |    |
|--------|------------------------|----|
| 1      | File queued for import |    |
|        |                        | ОК |

6. The imported results will appear in the **Import history**. The table displays the number of records imported and the number sent to staging.

For further details on actioning results, refer to Staging Records.

| M Laboratory    |           | File Typ       | ,            |              |           |                  |             | Keset Filters        |
|-----------------|-----------|----------------|--------------|--------------|-----------|------------------|-------------|----------------------|
| All             |           | ✓ All          |              | ~            |           |                  |             |                      |
|                 |           |                |              |              |           |                  |             | Refresh              |
|                 |           |                |              |              |           |                  |             | 43634 record/s found |
| ate & Time 11   | OM Lab 1↓ | Imported By 11 | File Type ↑↓ | File Name 11 | Status †↓ | Total Records ↑↓ | Imported 11 | Sent To Staging 11   |
| 6/05/2023 13:43 | NSW       |                | Samples      | noms.txt     | Completed | 8                | 0           | 8                    |

# **1.3 IMPORT HLA TYPING RESULTS**

1. Click Import Management. Then click File Import.

![](_page_5_Picture_8.jpeg)

2. Drag the file to the import screen or click **Select a file from your computer** and browse for the location of your file.

![](_page_6_Picture_2.jpeg)

3. In the Select File type drop-down list select HLA Typing- HLA Typing Format 1.

![](_page_6_Picture_4.jpeg)

**Note**: The file format needs to match the expected format of the file selected for import. If it does not, an error message is displayed.

![](_page_6_Picture_6.jpeg)

4. Click Import File.

![](_page_6_Picture_8.jpeg)

5. Click **OK**.

![](_page_7_Picture_2.jpeg)

6. The imported results will appear in the **Import history**. The table displays the number of records imported and the number sent to staging.

For further details on actioning results refer to Staging Records.

| OM Laboratory    |           | File Typ       | e                    |                               |           |                  |             | e Keset Filters      |
|------------------|-----------|----------------|----------------------|-------------------------------|-----------|------------------|-------------|----------------------|
| All              |           | ✓ All          |                      | ~                             |           |                  |             |                      |
|                  |           |                |                      |                               |           |                  |             | Refresh              |
|                  |           |                |                      |                               |           |                  |             | 43375 record/s found |
| Date & Time 1↓   | OM Lab 11 | Imported By 11 | File Type 11         | File Name 11                  | Status 11 | Total Records 1↓ | Imported 11 | Sent To Staging 11   |
| 21/04/2023 10:19 | VIC       |                | HLA Typing - HLA Typ | HLA Typing_deceased donor.txt | Completed | 11               | 10          | 1                    |

7. The notification *New HLA Typing test result added* is generated in the Laboratory Portal.

## **1.4 IMPORT HLA ANTIBODY RESULTS**

1. Click the Import Management menu item then click File Import.

![](_page_7_Picture_9.jpeg)

2. Drag the file to the import screen or click **Select a file from your computer** and browse for the location of your file.

![](_page_8_Picture_2.jpeg)

3. In the Select File Type drop-down list select HLA Antibody- OneLambda- Format 1 (NSW, SA, VIC), HLA Antibody- OneLambda- Format 2 (WA) or HLA Ab Screening- Tepnel- Mixed Screen/Molecular (QLD).

![](_page_8_Picture_4.jpeg)

**Note**: The file format needs to match the expected format of the file selected for import. If it does not, an error message is displayed:

| 8 | The file type chosen does not match the file being imported. Please choose the correct file to import. |
|---|--|
|   | Close  |

4. Click Import File.

![](_page_9_Picture_2.jpeg)

5. Click **OK**.

| Succes | is                     |    |
|--------|------------------------|----|
| 1      | File queued for import |    |
|        |                        | ОК |
| -      |                        |    |

6. The imported results will appear in the **Import history**. The table displays the number of records imported and the number sent to staging.

For further details on actioning results refer to SStaging Records.

| M Laboratory   |           | File Typ       | e            |              |           |                  |             | Reset Filters        |
|----------------|-----------|----------------|--------------|--------------|-----------|------------------|-------------|----------------------|
| All            |           | ✓ All          |              | ~            |           |                  |             |                      |
|                |           |                |              |              |           |                  |             | Refresh              |
|                |           |                |              |              |           |                  |             | 43635 record/s found |
| Date & Time ↑↓ | OM Lab ↑↓ | Imported By 11 | File Type ↑↓ | File Name ↑↓ | Status ↑↓ | Total Records 11 | Imported 11 | Sent To Staging 11   |
|                |           |                |              |              |           |                  |             |                      |

7. The notification *New HLA Antibody test result added* is generated in the Laboratory Portal.

# **1.5 REJECTING IMPORTED RESULTS**

For an imported result to be rejected it:

- cannot have the DSA, OOL, Consolidate or View in Clinical Portal check boxes ticked.
- cannot be authorised in the HLA Typing profile or Unacceptable & Acceptable Antigens profile.
  - 1. Click on the test result to view the details.

|                        |                      |             | ØReject imported result <b></b> ₽Pin <b></b> |
|------------------------|----------------------|-------------|--|
| ✓ Sample & Test Result | t Details            |             |  |
| Sample Reference       | N-22-909558-A        | Sample Date | 06/10/2022                                   |
| lest Method            | SAG1                 | Result      | Negative                                     |
| g Isotype              | IgG                  | Class       | Class I                                      |
| Sera Treatment         | EDTA                 | Test Date   | 17/10/2022                                   |
| Fest Reference         | 22-LSLXWS-438_LSLXS1 | cPRA        | -  |
| festing Laboratory     | NSWTT                | PRA         | -  |
| Sample Tag             |                      |             |  |

2. Click Reject imported result.

![](_page_10_Picture_8.jpeg)

3. Type in the **Reason for rejection** and click **Save**.

![](_page_10_Picture_10.jpeg)

# STAGING RECORDS

Records that have failed to successfully upload can be viewed in **Staging**. Each record is held in **Staging** until any errors and issues are resolved. Staging records may be:

- Deleted and edited at source, then reloaded.
- If an orphaned record, when appropriate data is created or uploaded, the orphaned record can then be (re)loaded.
- Confirmed as a duplicate, in which case the duplicate is deleted.

OrganMatch reviews orphan test results for HLA Typing or HLA Antibody screening in Staging, and attempts to match them to a sample record when:

- a new sample record is manually added for a person (Samples & Test Results).
- a new sample record is successfully imported and added to a Person.
- update Sample is selected on a person's existing sample record (regardless of whether any detail has been updated on that sample).
- a person's Demographic and Contact Details are saved (regardless of whether any Demographic and Contact Details has been changed).
- a person record is updated by using the Person Update function from Staging.

|                              |                    |   | AU 1. B                    |
|------------------------------|--------------------|---|----------------------------|
| ast Name                     |                    | First Name  | 🚣 Update Person 🛛 🔲 Delete |
| 3rxje                        |                    | Grhc Kuawx  |                            |
| Date of Birth data           |                    | National Reference  |                            |
| 19/11/2001                   |                    |   |                            |
| Sender                       |                    |   |                            |
| Vale                         |                    |   |                            |
|                              |                    |   |                            |
| rror Messages                |                    |   |                            |
|                              |                    |   | 2 record/s found           |
| Field 1↓                     | Current Value ↑↓   | Error 1↓  |                            |
|                              |                    |   |                            |
| National Reference           | P0030106           | The field has been changed in the import  |                            |
| National Reference<br>Gender | P0030106<br>Female | The field has been changed in the import  |                            |
| National Reference<br>Gender | P0030106<br>Female | The field has been changed in the import<br>The field has been changed in the import<br>1 > >> 10 ~   |                            |
| National Reference<br>Gender | P0030106<br>Female | The field has been changed in the import The field has been changed in the import  The field has been changed in the import  The field has been changed in the import  The field has been changed in the import |                            |

#### Notes:

- When an orphan test result has been matched to a sample the test result is automatically added to the sample.
- After the orphan test result has been successfully added to the sample, OrganMatch will delete that record from Staging.

# 2.1 ACCESS STAGING RECORDS

1. Click Import Management. Then click Staging.

![](_page_12_Picture_3.jpeg)

2. A summary of the number of files currently in **Staging** is displayed at the top of the screen.

![](_page_12_Figure_5.jpeg)

3. A list of files displays in the **Staging items** section under the summary.

| 3<br>ging items in total | 6<br>Demographics | 1 6<br>Samples Test of | esuits     |             |                         |           |            |           |                       |                  |              |                               |                |
|--------------------------|-------------------|------------------------|------------|-------------|-------------------------|-----------|------------|-----------|-----------------------|------------------|--------------|-------------------------------|----------------|
| Staging items            |                   |                        |            |             |                         |           |            |           |                       |                  |              |                               |                |
| OM Laboratory            |                   |                        |            | The Unitsed | line .                  |           |            | Reason    | for Stasing           |                  |              |                               | @Reset Filters |
| All                      |                   |                        | v          | HLA Typin   | p - HLA Typing Format 1 |           | ~          | All       |                       |                  | $\sim$       |                               |                |
|                          |                   |                        |            |             |                         |           |            |           |                       |                  |              |                               | Refeat         |
|                          |                   |                        |            |             |                         |           |            |           |                       |                  |              |                               | 2 resets front |
| Last Name 11             | First Name 11     | Date of Birth 11       | Sample Ref | erence 11   | National Reference 11   | OM Lab 11 | File Uploa | d Type 11 | Reason for Staging 11 | Date & Time 11   | File Name 11 | Imported By 11                | C B Delete     |
|                          |                   | 1987-12-01             | N-23-7382  | c           | P0015765                | NSW       | HLA Typin  | 9         | Orphan                | 24/04/2023 12:56 |              | system@organmatch.org.au User | 0              |
|                          |                   | 1987-12-01             | N-23-7382  | c           | P0015765                | NSW       | HLA Typin  | 9         | Orphan                | 24/04/2023 12:56 |              | system@organmatch.org.au.User |                |
|                          |                   | 1966-09-01             | N-13-3237  | 8           | 270190416               | NSW       | HLA Typin  | 9         | Orphan                | 06/04/2023 13:59 |              | system@organmatch.org.au User |                |
|                          |                   |                        |            |             |                         | -         | < 1        | - 20      | 50 ~                  |                  |              |                               |                |

4. Click on the file to look at the details.

| Last Name                       |     | First Name                     | Delete |
|---------------------------------|-----|--------------------------------|--------|
| Date of Birth<br>1969-08-09     |     | National Reference             |        |
| Sample Reference<br>N-23-7663-A |     | Test Result Date<br>26/04/2023 |        |
| Test Results                    |     |                                |        |
| Antigen                         | MFI |                                |        |
|                                 |     |                                | Close  |

5. Click **Delete** to remove individual files that are open, or bulk delete by clicking the check box next to the record and click **Delete**.

![](_page_13_Figure_2.jpeg)

## 6. The below table lists how to address staging records.

| Error Message  | Troubleshooting Action   |
|----------------|--|
| Duplicate      | If the test result already exists in OrganMatch, the record will be marked as<br>'duplicate' and placed in Staging for further investigation.  |
|                | Check the file that was imported, delete the record and re-import the correct file if required.  |
| Orphan         | If no person record is found matching the record in the file, the record is an 'orphan' and will be placed in Staging for further investigation.   |
|                | If the sample is not in OM, then import the sample or manually add the sample.<br>See <b>1.2 Import Samples</b> for further details.   |
|                | If the person profile is not in OM, then perform a demographics import or manually add the person.   |
|                | See 1.1 Import Demographics for further details.   |
|                | The orphan HLA typing and antibody records will automatically import once there is a matching person.  |
| Error          | If the file or record format is not as expected, it will 'error' and be placed in Staging for further investigation.   |
|                | Delete the record and reimport data in the correct format.   |
| Person Update  | If the demographic file is flagged with an '1' or the National Reference is empty,<br>then OM will check for a match of an existing record. OM will check last name,<br>first name (either Given Name or first word in the Given Name), date of birth and<br>OM lab. If there is a match the record is placed in Staging with the reason Person<br>Update. |
|                | Click <b>Update Person</b> to update the National Reference, double barrelled first name or gender directly from Staging.  |
| Deceased Donor | If a demographic file has patient category of CAD or CADX the record will be placed in Staging with Reason "Deceased Donor".   |
|                | Add the National Reference and Laboratory Reference to the record created through Integration and delete the record from Staging.  |

# DEFINITIONS

| Term/abbreviation | Definition   |
|-------------------|--|
| DSA               | Donor Specific Antibody  |
| EDR               | Electronic Donor Record  |
| ОМ                | OrganMatch   |
| OOL               | Organ Offer List   |
| Orphan            | A sample for a person record that doesn't exist in OM or a result that doesn't have a sample in OM.        |
| Staging           | A software environment in OM that is used to host records that were not successfully imported.             |
| TISNet            | The SoftHLA application supporting the Lifeblood Transplantation and Immunogenetics Laboratory Operations. |

# **REFERENCED INTERNAL DOCUMENTS**

| Document number | Source                                       |
|-----------------|--|
| OM-042          | Deceased Donor Enrolments- Laboratory Portal |

# CHANGE HISTORY

| Version number | Effective date | Summary of change  |
|----------------|----------------|--|
| 1              | 14/03/2023     | New document   |
| 2              | 8/08/2023      | <ul> <li>Sprint 46 update:</li> <li>Staging records updated to reflect new trigger of person update for orphan sample management.</li> </ul> |

| 3 | Refer to footer | <ul> <li>Sprint 55 update:</li> <li>Importing files section updated to reflect new process of not automatically creating and enrolment when demographics are imported.</li> </ul>  |
|---|-----------------|--|
|   |                 | <ul> <li>Other:</li> <li>Note added to importing files section regarding UTC format for integration files.</li> <li>Added table for referenced internal documents.</li> <li>Added additional information for integration to the Importing Data section.</li> </ul> |

# **ELECTRONIC SIGNATURE**

| Author      | REBECCA SCAMMELL |
|-------------|------------------|
| Approver(s) | NARELLE WATSON   |